



Lead Member Briefing

To: Cllr Krupa Sheth – Lead Member for Environment, Infrastructure and Climate Action

From: Paul Norton (Operations Director), Marcin Bergius (Operations Manager), Vincent Nurse (Contract Manager)

Date: 8th May 2024



KPI's:-

Please see KPI's below taken from the IMPACT system for Apprentices, Low Emission Mileage, Waste Disposal, Fly tipping, Training, Community Group Work and ongoing work on the Pocket Farm (Roundwood). The information has been updated up until the end of March 2024.

Brent Fly Tip Removal



Figure 1 Image of IMPACT Monthly records of collected Fly tips including April 2024

Large fly tips collected in April again showed an increase in the amount of large dumped items collected from Parks and Open spaces. Contributing factors to this increase were the collection of dumped materials on an encampment in One Tree Hill Park, Large fly tips in King Edward VII Park and a number in other parks across the borough.

In total 55m³ of large fly tips were collected during April 2024

The list below indicates the specifics sites and sizes of collected Fly tips in April 2024.

Qty.	Unit	Task-ID	(Client) Instructions	Team	Status	Description	Price
3	M3	387498	3m3 of fly tip Job originally raised in issues task	VO-TEAM	Completed	Broadview, Kingsbury - By the park entrance	129.3
2	M3	399638	Welsh Harp Car Park Fly tip - 1-2m3 Raised as iss	VO-TEAM	Completed	Welsh Harp Open Space	86.2
3	M3	399639	Fly Tip cleared - 3m3 Raised as issue	VO-TEAM	Completed	Kensal Green Open Space	129.3
2	M3	399640	Fly Tip cleared - 1-2m3 Raised as issue	VO-TEAM	Completed	Church Lane Recreation Ground	86.2
3	M3	399642	Fly Tip cleared - 3m3 Raised as issue	VO-TEAM	Completed	Kenton Grange	129.3
2	M3	399643	Fly Tip Cleared - 1-2m3 Raised as issue	VO-TEAM	Completed	One Tree Hill Park	86.2
2	M3	399644	Nearing Far Exit Fly Tip Cleared 1-2m3 Raised as	VO-TEAM	Completed	One Tree Hill Park	86.2
2	M3	399646	Fly Tip cleared - 2m3 Raised as issue	VO-TEAM	Completed	One Tree Hill Park	86.2
2	M3	401414	Fly Tip cleared - 2m3 raised as issue - 399647	VO-TEAM	Completed	Vale Farm Sports Ground	86.2
2	M3	401416	Fly Tip cleared 2m3 Raised as issue - 399570	VO-TEAM	Completed	King Edward VII Park	86.2
2	M3	401417	Fly Tip cleared 2m3 Raised as issue - 399382	VO-TEAM	Completed	Welsh Harp Open Space	86.2
6	M3	401418	Fly Tip Cleared 6m3 Camp Removal Raised as iss	VO-TEAM	Completed	One Tree Hill Park	258.6
2	M3	401419	Fly Tip Cleared 2m3 Raised as issue 399905	VO-TEAM	Completed	Welsh Harp Open Space - Welsh Harp Car Park	86.2
2	M3	401473	Fly Tip cleared 2m3 Raised as issue 400183	VO-TEAM	Completed	Longstone Avenue Open Space	86.2
3	M3	401474	Fly Tip cleared - 3m3 Raised as issue - 400930	VO-TEAM	Completed	Gibbons Recreation Ground	129.3
2	M3	401475	Fly Tip cleared - 2m3 Found By Crew	VO-TEAM	Completed	Butlers Green	86.2
2	M3	401478	Fly Tip Cleared 2m3 Fly Tip found by team	VO-TEAM	Completed	Maybank	86.2
2	M3	401479	Fly Tip Cleared 2m3 Found by team	VO-TEAM	Completed	King Edward VII Park	86.2
2	M3	401707	Fly Tip Cleared 2m3 Raised as issue - 401682	VO-TEAM	Completed	Roundwood Road Open Space	86.2
1	M3	401895	Fly Tip 2m3 Raised as issue - 401753	VO-TEAM	Completed	Fryent Country Park (Inc. Barn Hill)	86.2
1	M3	401896	Fly Tip Cleared 2m3 Raised as issue - 401682	VO-TEAM	Completed	Roe Green Park	86.2
1	M3	401897	Fly Tip cleared - 2m3 Raised as issue - 401275	VO-TEAM	Completed	Neasden Recreation Ground	86.2
1	M3	402014	Fly Tip Cleared 3m3 Raised by crew	VO-TEAM	Completed	Abbey Estate Open Space	129.3
1	M3	399645	Water Container collected as fly tip - 1m3 Raised	VO-TEAM	Completed	Milton Avenue	0
1	M3	401415	Fly Tip cleared 1m3 raised as issue - 399701	VO-TEAM	Completed	Bacon Lane car park	0
1	M3	401471	Fly Tip collected 1m3 raised as issue - 400350	VO-TEAM	Completed	Fryent Country Park (Inc Barn Hill)	0

Figure 1 list of completed Fly tip collections for April 2024



Figure 2 Images of Fly tips in Maybank and Butlers Green

Brent General Waste Disposal

Activity feed More info All logs Cross-tab report Downloads SDGs Evidence

📅 04/08/2023 → 📅 30/04/2024 Total: 393.02 Tonnes

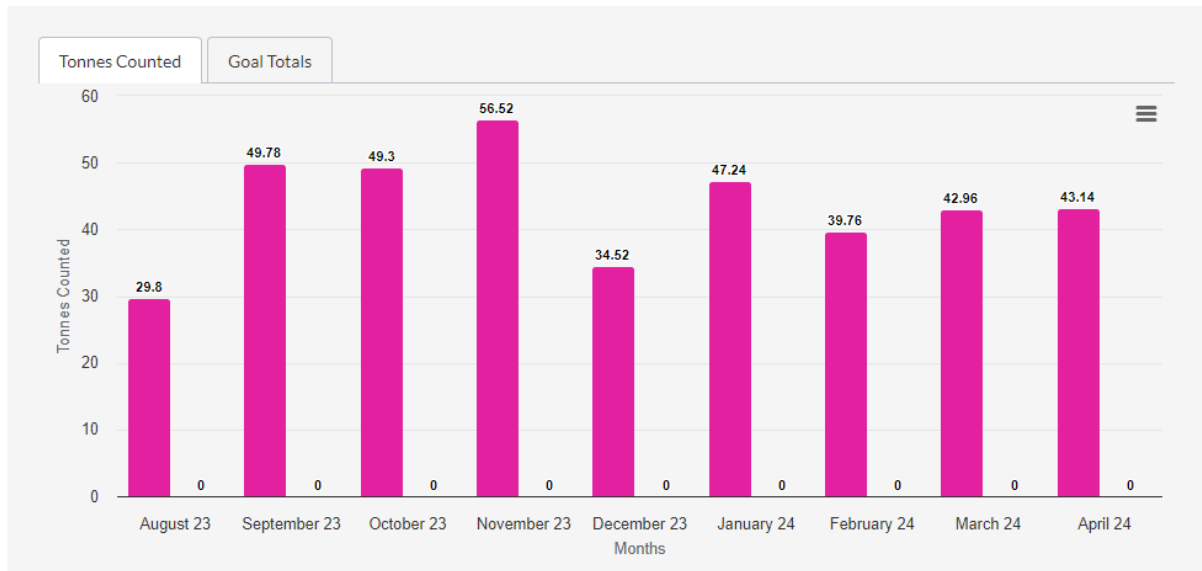


Figure 3 Image of IMPACT Monthly records of Tipped waste for April 2024

Cleansing

In April 2024 we have noticed an increase in the amount of litter dumped in parks and open spaces. We continue to collect Fly tips and household waste from bins, along with constant full bins and litter in parks. At present a large amount of our resource is being utilised on waste clearance.

We collected 43.14 tonnes of Waste in April 2024.



Figure 4 Image of waste next to bins in Kind Edwards Park and Roundwood Pocket Park

Brent Low Emission Miles



Figure 5 Image of IMPACT Monthly records of Low Emission Miles including April 2024



Vincent Nurse Counted 8,074 Miles between 30/03/24 and 30/04/24 (4 weeks)

Brent Low Emission Miles - Logged 22 hours ago

8074 Low emission miles calculated in April 2024.

Project Brent

Project	Start Date	End Date	Miles Counted
Project Brent	30/03/24	30/04/24	8,074

A total of 8074 Electric Miles were driven in April 2024 (between 30/03/24 and 30/04/24), We are now starting to see an increase in the mileage we are completing as team are out cutting grass and back up teams are out following behind Grass cutting teams to complete strimming and blowing tasks

Figure 6 Image of IMPACT records for Apprentice working weeks including April 2024

Training

In April we employed four new starters for seasonal GM work and completed 32 hours (8 hours per person) of Induction training covering Risk Assessments, Procedures and Policies and also training on the ATAK system. We also had four operatives complete refresher training for PA1 / PA6 and 10 operatives completed Manual Handling Online training course.

A total of 61 hours training was completed in April 2024 and information including Certificates and dates were uploaded to our training Matrix to keep data for scheduling refreshers and making sure our staff are compliant and registered to work safely and with a range of Machinery.

Brent Training Hours

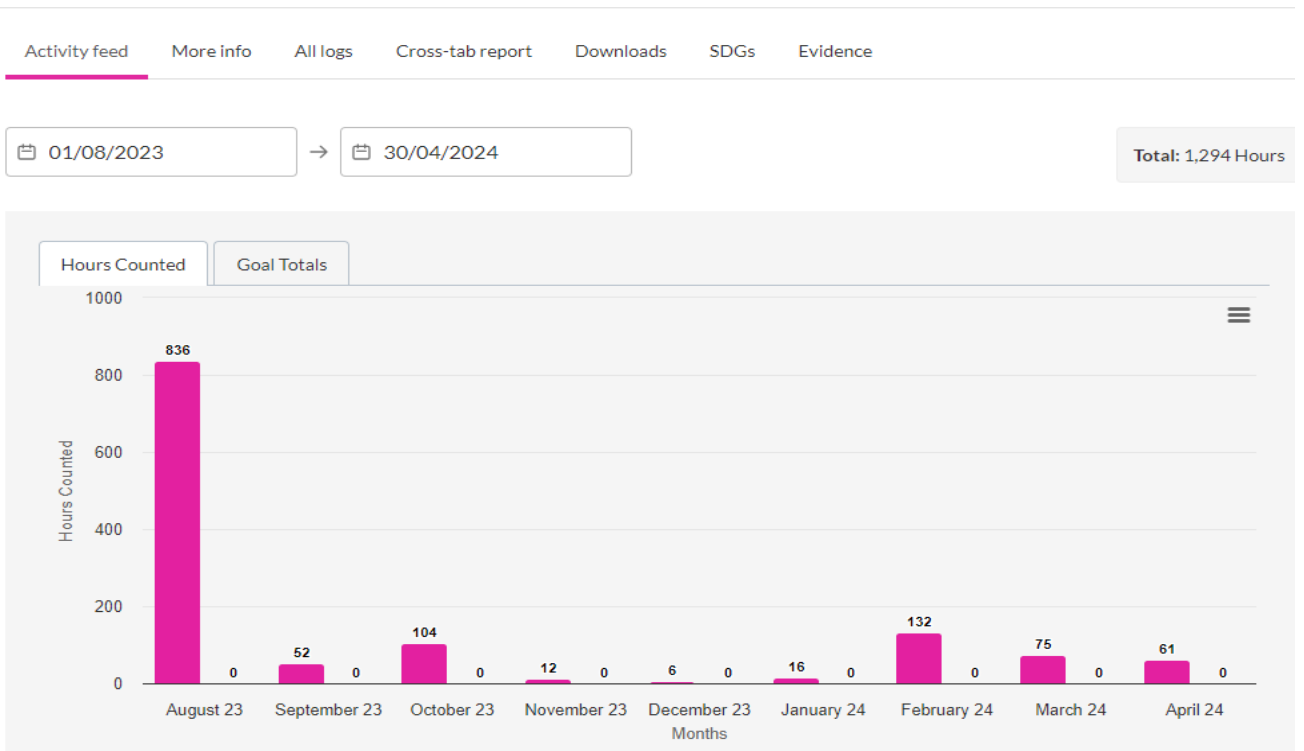


Figure 7 Image of Training records logged on IMPACT including April 2024

2.2 (Brent) Apprenticeships

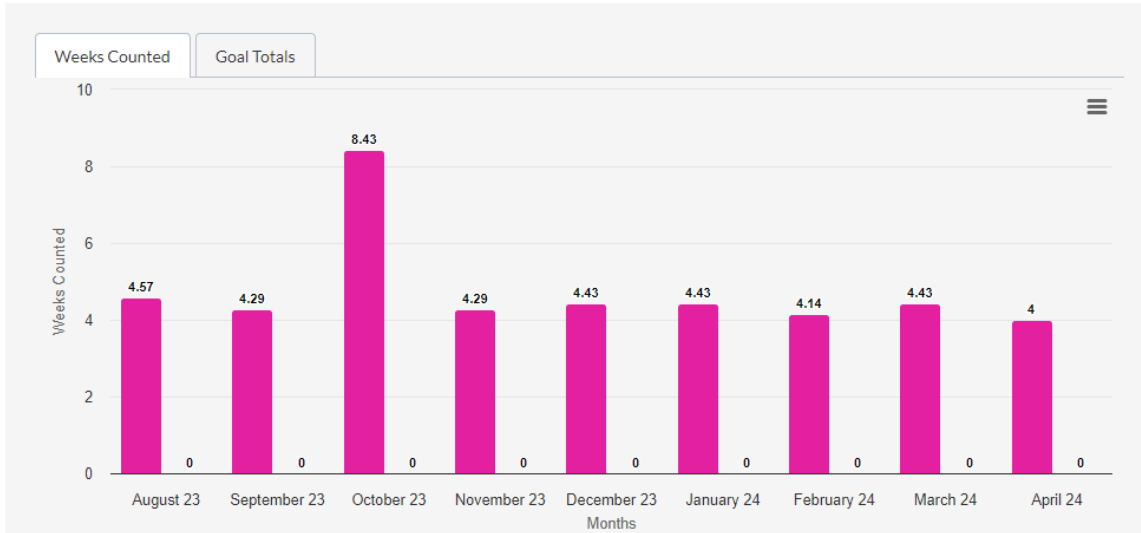
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01/08/2023



28/04/2024

Total: 43 Weeks



CSR and Roundwood Pocket Farm

In April Our CSR Team leader carried some impressive work with both the Roundwood and Gladstone Park community Groups. They worked on Edging and weeding herbaceous beds and cutting grass around the beds. They also worked on Rose Beds, weeding and replacing stakes.

One of our colleagues from another contract assisted in creating a Bug Hotel and Bird Boxes for the Pocket farm. These were collected from our Head office and delivered to site during April.

Contributing activities

4.4 (Brent) Support with KPI 4.4

£14,682.44

4.4 Resources Provided to Achieve KPI

£8,003.36

(Brent) Helping with community clear-up days gardening and food growing projects

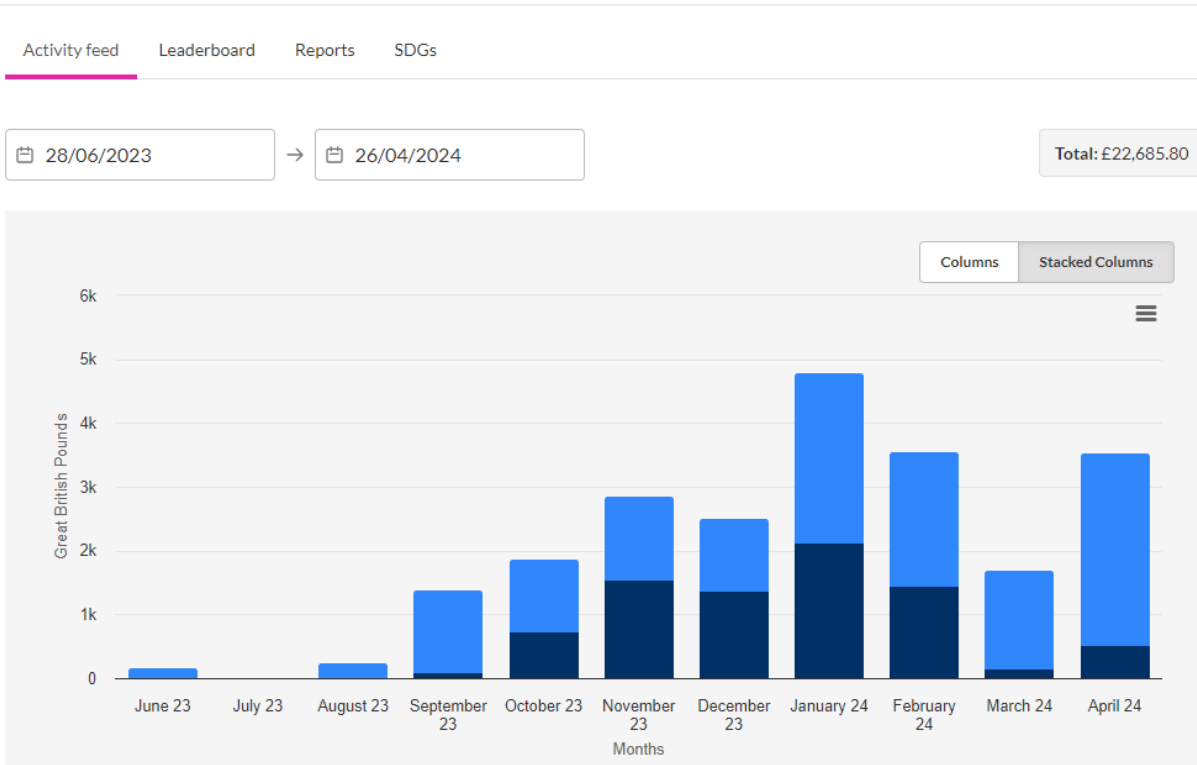


Figure 8 KPI reports from Entries added to IMPACT for community work with Park Community Groups and Roundwood Pocket farm.

Vincent Nurse Counted £146.10 on 17/04/24

4.4 Resources Provided to Achieve KPI - Logged 1 week ago

Collected Bird Boxes and Bug Hotel which were made for Brent Roundwood Pocket farm from our Head office in Bicester.

⋮

Project Brent



Vincent Nurse Counted £262.98 on 03/04/24

4.4 (Brent) Support with KPI 4.4 - Logged 2 weeks ago

Gladstone gardening club 8.30-2 x2 grass cutting and edging 11-12 x8 volunteers. Weeding. Corpse work

Project Brent



Vincent Nurse Counted £409.08 on 17/04/24

4.4 (Brent) Support with KPI 4.4 - Logged 1 week ago

Gladstone Park gardening club 8-3 x2 8 volunteers weeding. Replace old rose stakes with new ones. Cut grass and Edge herbaceous borders. Blow pathways

Project Brent



Figure 9 Images from IMPACT entries for work carried out in the Gladstone Park and Roundwood Pocket Farm

Community Engagement

During April we assisted with some community Litter picking sessions in Woodcock Park and Roundwood Park. We delivered Bags and Litter pickers to two community groups and collected the bags of waste after the sessions.



Vincent Nurse Counted £58.44 on 13/04/24

4.3 Resources Provided to Achieve KPI copy - Logged 5 minutes ago

Dropped off a box of black bags for Friends of Wood cock park community group for a litter picking session and collected waste after the event

Project Brent



Vincent Nurse Counted £116.88 on 20/04/24

4.3 Resources Provided to Achieve KPI copy - Logged 2 minutes ago

Roundwood Park - Donated 20 x Litter pickers and bags to Mgr. Damian Hawrylko Project Assistant Partnerships, Housing and Resident Services Brent Council for a litter pick group session. Team also collected bags at the end of the session to take to the tip.

Project Brent

Evidence

RE Event approved for the Litter picking Thank you to Brent Resident event (1).msg

Health and safety:

There were no RIDDOR's and one incident in April 2024

The incident in April involved a Third Party Vehicle causing minor damage to one of our Company Vehicles on the North Circular

Accident Log

2024	Feb			Mar			Apr		
Contract	No of RIDDOR	No of accidents	No of lost days	No of RIDDOR	No of accidents	No of lost days	No of RIDDOR	No of accidents	No of lost days
Brent	0	1	1	0	0	0	0	1	0

Variations: -

The majority of Variation work completed in April relates to reports of fly tipping or clearing waste from Parks and Opens spaces. We have worked on the Gaelic Football Pitch in Vale farm filling drain lines and also planted the three shrub beds in Heather Park. Replanting scheme in Kensal Corridor (between Station Terrace and Chamberlayne Rd) will commence after the first bank holiday in May as the plants have now been delivered.

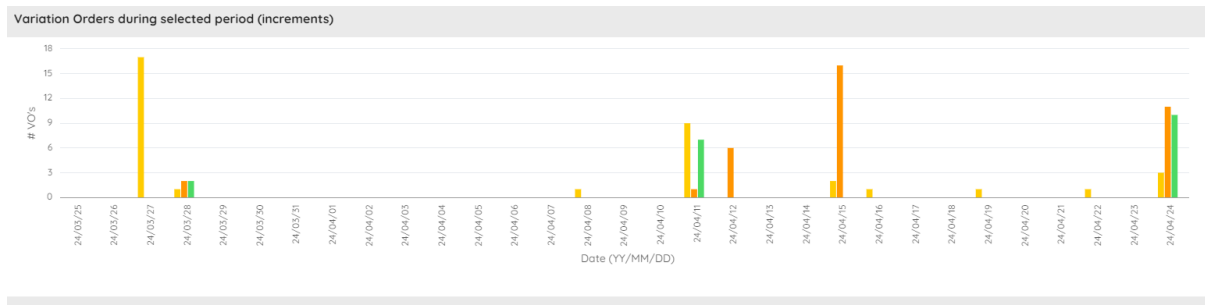
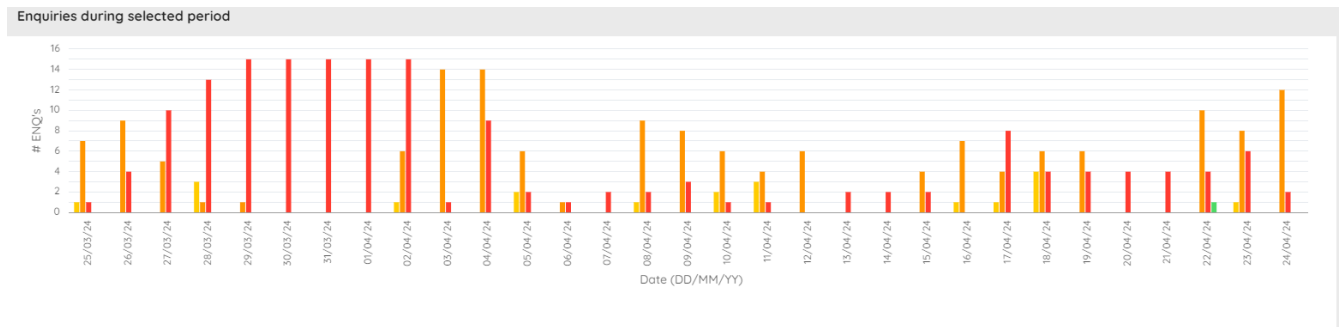


Figure 10 Variation orders schedule performance report from ATAK (April 2024)

Enquiries and Issues

We had a number of issues and enquiries during April and did our best to attend to all in the allocated time. Some GM tasks were delayed due to weather conditions, all waste and cleansing enquiries were collected.



Schedules and ATAK updates

Teams have been allocated daily sites to visit with an approximate measurement of 4000 - 5000m² of Grass to cut per day. This information was sent to client to display to residents, due to the delay with weather and some issues with Electric Machinery, we were delayed with the start of the schedule in Early March and when the team started to cut at the end of March in to early April they started with following the schedule which was still set on ATAK from the beginning of March. This meant they were not working on the list of roads below (25.03.24) and were working on Week 3 / week 4. This has been informed to the client and we have also been responding to issues and enquiries raised in regards to areas with long grass.

North Verges Week 1 - Commencing 25.03.24

Road Name	Postcode
Mollison Way	HA8
De Havilland Road	HA8
Holyrood Gardens	HA8
Melrose Gardens	HA8
Beverley Drive	HA8
Stag Lane	HA9
Tewkesbury Gardens	NW9
Capitol Way	NW9
Brinkburn Close	HA8
Brinkburn Gardens	HA8
North Way	NW9
Queensbury Station Parade	HA8
Honeypot Lane	NW9
Sandhurst Road	NW9
Sherborne Gardens	NW9
Hay Lane	NW9
Fairfields Close	NW9
Bacon Lane	NW9
Roe Green	NW9
Ash Tree Dell	NW9
Buck Lane	NW9
Hillside	NW10
Oak Tree Dell	NW9
Springfield Gardens	NW9
Lodore Gardens	NW9
Mardale Drive	NW9
Coniston Gardens	NW9 /HA9
Highmeadow Crescent	NW9
Bowater Close	NW9
Kingsbury Road	NW9
Vine Court	HA3

Sunningdale Gardens	NW9
Old Kenton Lane	NW9
Larkspur Close	NW9
Leybourne Road	NW9
Melbury Road	HA3
Minterne Road	HA3
Lindsay Drive	HA3
Ormesby Way	HA3
Melcombe Gardens	HA3
Gooseacre Lane	HA3
Hillview Avenue	HA3
Lidding Road	HA3
Regal Way	HA3
Kenyngton Place	HA3
Sedgecombe Avenue	HA3
Woodcock Hill	HA3

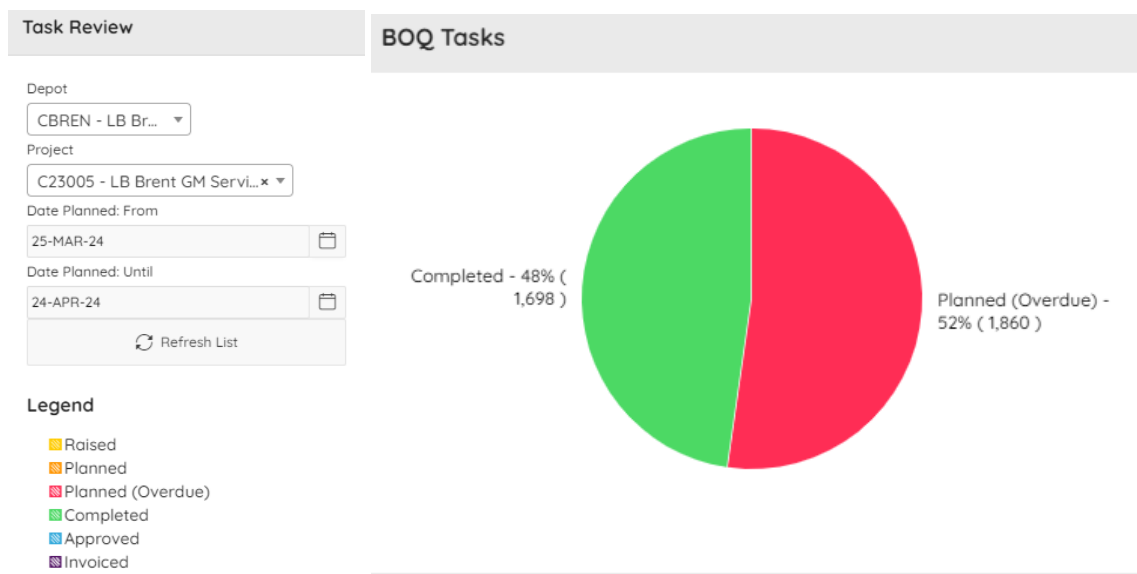
Figure 11 Example of daily Verge Grass cutting schedules

Operations Overview March 2024

The Information below shows completed and overdue tasks for the BHM, cleansing, Sports and Verge / Grass Cutting teams during April 2024.

Due to the wet weather we have experienced during March and Early April our Grass cutting schedules have been delayed and now pushed back. We have put in a recovery plan to deal with all Grass cutting schedules and in particular on Grass verges and BHM we have doubled up on teams in the larger areas that require immediate attention.

We are dealing with all waste enquiries in a timely manner and this has utilised a large amount of our resources.



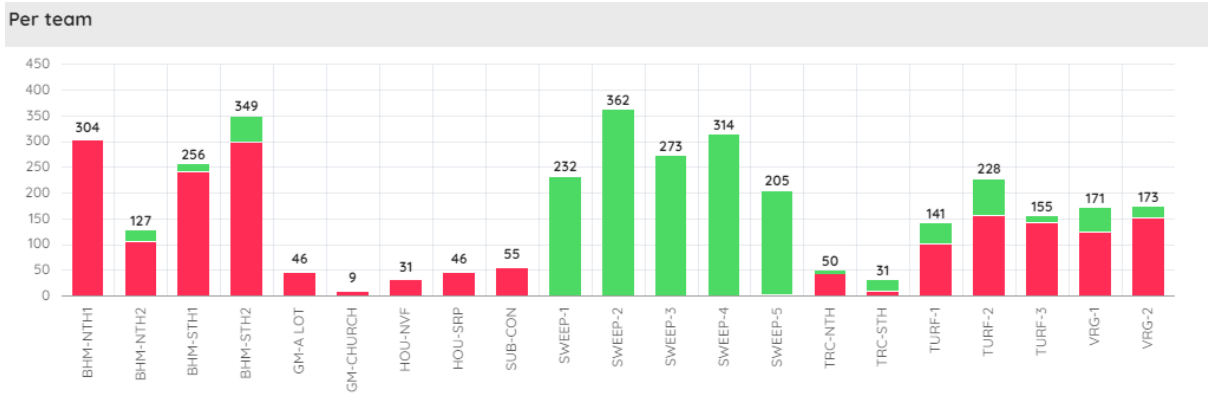


Figure 12 April 2024 team performance records from ATAK

Sweep Teams – The sweep teams have done well with cleansing of sites and signing off the tasks on the ATAK system, they have also assisted and responded to issue raised on Fix My Street and Fly tipping in Parks and open spaces during April. There has been an increase in the amount of litter and Fly tips in Parks, which has impacted on resources and tasks.

BHM -Due to the weather conditions that continued during April, grass cutting had a huge delay in the start of the cutting schedule in March. The teams have done well to get around and visit sites, cutting grass and tidying shrub beds and shaping and cutting back vegetation. We are aware that there have been enquiries and complaints, but we are working to schedule and sites will be visited fortnightly to attend to any outstanding or overdue work



Figure 13 Images of Grass cutting and shrub maintenance in Cavendish Close



Figure 14 Images of Grass cutting and Shrub maintenance In Bryan House

Sports

With the end of the football and Rugby Season and the beginning of Cricket approaching, the teams have been working on preparation of the cricket tables, bowling greens and the restoration of the football pitches. We also worked on the Gaelic football pitches, filling drain lines on the Vale farm Pitch and cutting grass.



Figure 15 Image of Grass cutting on Kinsbury Bowls and Cricket table at Vale Farm.



Figure 16 Image of Vale Farm Gaelic Pitch - Drain lines being filled with top soil

Hedges and Shrubs

BHM teams and Verge Shrub teams continued to work on cutting back, reducing and shaping Shrubs across housing sites and highway verges.

During April, this work will still continue alongside Grass cutting to keep areas tidy and reduce any outstanding hedges and shrubs before the height of Bird nesting season.

Parks teams are also working hard on shrub bed and hedge areas in Roundwood Park and have completed some great work around the pond and Herbaceous beds areas

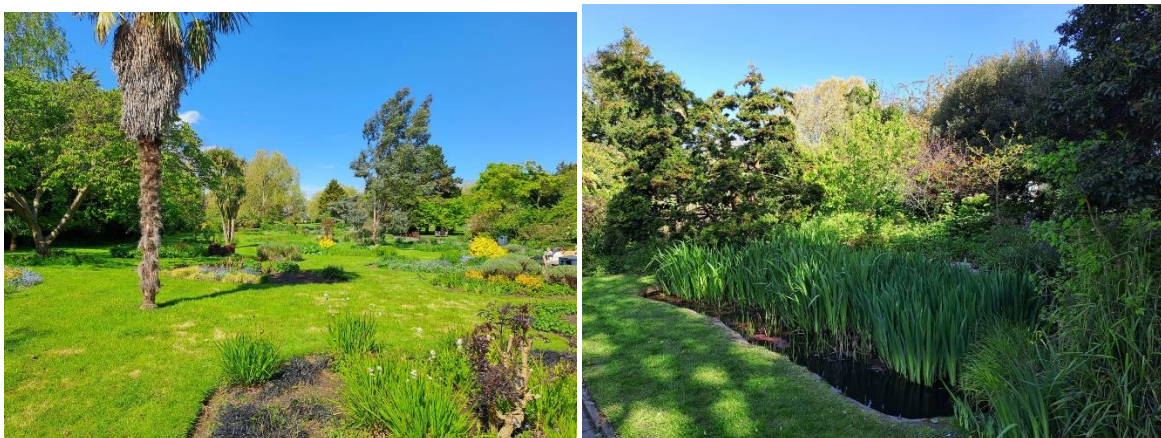


Figure 17 Image of completed Shrub maintenance in Roundwood Park



Figure Images of Shrub Pruning on Cavendish Close and Alpha House

Parks – During April our tractor and Ride on have worked hard in regards to grass cutting and getting out to sites that had finally had time to dry out. The tractors managed to get around all of the larger sites and cut the large areas, however we did have a few occasions where they reported causing some damage to areas that were still very wet. Our ride on teams were using the RINO electric mowers and have had some issues with the run time and power of the machine tackling longer wet grass. With the improvement of weather conditions, the grass cutting schedule in Parks should be achieved.

Teams have also achieved some great work on herbaceous beds and Pond in Roundwood Park, edging and weeding beds.



Figure 18 Images of Grass cutting in Lindsay and Roundwood Park

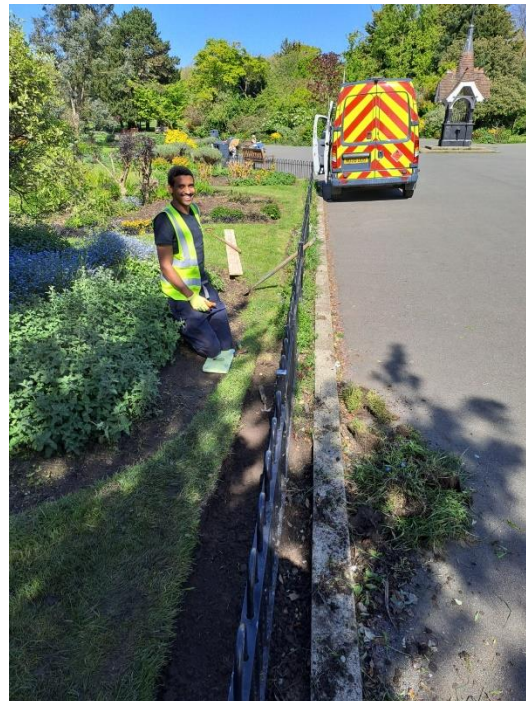


Figure 19 Images of Work on bedding area in Roundwood Park

Verges – Grass cutting commenced on Verges in late March, During April we were still facing wet weather and this had an impact on the schedules. We had a number of occasions where our equipment got stuck in wet /soft ground conditions and required our tractors to recover them safely.

We missed the start of the schedule due to the delays with weather and when the weather improved we commenced. Teams followed the schedules on their work programme rather than catching up from week one. We are informing Client officers of the difficulties to achieve the schedule and have pushed back the schedule to fall in line with the weekly schedule sent to the client.

We have also had some issues with the running time of the electric equipment, this may be partly due to the long and wet grass. The RINO ride on mowers were not fulfilling their recommended daily working hours of up to 7 hours and there were days when machines were out of power by midday. We have been in discussions with the supplier to resolve these issues.

Our recovery plan was to currently revert back to using our Ransome Diesel Ride on Mowers and doubling up on our South Verge cutting team to get grass cutting back on schedule and this has also been informed to the client.

These setbacks will not stop us from perusing with the Electric Models, but we understand that the schedule of works needs to be achieved, so we will continue to work with our suppliers on developing and resolving some of the reported problems.

We hoping to see improved weather conditions going forward and once the majority of Grass has been cut the Electric Vehicles should have improved performance. We are responding to issues and enquiries and will do our best to clear these without as little disruption to the schedules as possible.



Figure 20 images of New RINO Electric Mower and Ransome Mower cutting verges

Equipment Update

As mentioned earlier we have had some issues with the power and running time of our electric equipment, we have been in discussions with suppliers of our Electric RINO ride ons and expect a visit from the Manufacturer in May. We were also visited by the Manufacturers Makita in April, the Assistant CEO, an Engineer and designer visited and discussed some of the issues we have faced with the equipment in terms of the how the electric range is suiting our work and some developments to some of the repairs we have reported.



Depots Update

Vale Farm: 28.03.24 - Issue with Power Supply at the end of March, Reported to UK Power Network to inspect and repair. This was resolved and all power restored.

Roundwood: Operational. No new issues

John Billam: Operational. No new issues

Gladstone / Rickyard: Operational. No new issues